



## Statewide Access / Senior Citizen Pass

Statewide Access Passes and Senior Citizen Passes are issued by GATRA to ADA eligible customers with a permanent or temporary disability. The photo ID entitles the bearer to a reduced fare on GATRA and all Massachusetts public fixed-route buses and MBTA trains.

An application for the Statewide Access Pass or Senior Citizen Pass may be obtained by calling GATRA at any of the numbers listed in this brochure.



The MBTA "Charlie" Card may be obtained from GATRA upon request. For more information regarding the MBTA "Charlie" Card, please call 508.823.8828 ext. 275.



## Comments and Suggestions

GATRA welcomes questions and concerns regarding Dial-A-Ride service at the Consumer Advisory Committee meetings. To address questions or concerns over the telephone, please call GATRA Dial-A-Ride at 508.966.0398.



### ***DIAL-A-RIDE*** **SERVICE HOURS**

GATRA's Dial-A-Ride service is offered Monday through Friday from 8:30 a.m. to 4:30 p.m.

**Bellingham Council on Aging**  
**Dial-A-Ride**  
40 Blackstone Street  
Bellingham, MA 02019



Greater Attleboro Taunton Regional Transit Authority



## ***Dial-A-Ride***

proudly serving the mobility needs of seniors and people with disabilities in

**BELLINGHAM**

with safe, comfortable and affordable curb-to-curb service

**Call**  
**508.966.0398**

**[www.gatra.org](http://www.gatra.org)**

Operated for GATRA by Bellingham Senior Center

# Welcome to GATRA's Dial-A-Ride Service!



## What is Dial-A-Ride?

Dial-A-Ride is shared curb-to-curb transportation serving customers 60 years of age or older and/or those who meet the requirements of the Americans with Disabilities Act of 1990 (ADA).



## Who is eligible?

1. Persons 60 years of age or older
2. Persons who are not 60 years of age but have a disability and are ADA eligible. For example, a person with a disability that limits one major life function and cannot, because of the disability, use public fixed-route accessible bus transportation. Seniors may meet both age and disability qualifications.



## Riding Dial-A-Ride is as easy as 1-2-3!

1. To be considered for Dial-A-Ride service, customers must complete GATRA's Statewide Access Pass and ADA Paratransit Eligibility Application Form and/or a senior application.
2. **HAVE YOUR TRIP INFORMATION READY BEFORE CALLING.** Exact address and requested travel dates and times are required.
3. Call the Dial-A-Ride number and make your reservation!



## Making a Reservation

Reservations are taken Monday through Thursday from 8:00 a.m. until 4:00 p.m. and Friday from 8:00 a.m. until 3:00 p.m.

You must reserve local rides from 1-14 days in advance. When making a reservation, clearly explain where you are to be picked up and your destination.

Cancellations for the following Monday will be accepted by calling on Saturday or Sunday and leaving a message on our answering machine.



**TELEPHONE  
NUMBER**

**508.966.0398**



## Dial-A-Ride Guidelines

Dial-A-Ride service is considered "on time" if the vehicle arrives at the pick-up point between 15 minutes before and 15 minutes after the scheduled pick-up time.

If you require assistance, you must complete a Personal Care Attendant (PCA) registration form along with being certified with GATRA. The aide must act as a PCA and not a companion. You and your aide must have the same origin and destination.

You may also bring one companion. You and your companion must have the same origin and destination. Additional companions may ride on an available seating basis only. **Reservations for companions and/or PCAs must be made at the same time you call to make your reservation.**

If you need to cancel or reschedule a trip, you must call at least one hour before the scheduled pick-up time. If you fail to cancel a requested trip, this will be considered a "No Show".



## Dial-A-Ride Recommended Donations

### LOCAL

Local transportation includes: within Town, to Towns bordering Bellingham, and all other rides within a 10 mile radius. There is no fee charged at this time to Bellingham residents for this service. Donations, however, are gratefully accepted and are used to extend the service by paying for expenses over and above the amount provided by the Town. The average donation ranges from as little as 50¢ each way for a ride close to home to \$5 each way for a more outlying location. Donations may be deposited in a container for that purpose on each van or dropped off at the Bellingham Senior Center.

### LONG DISTANCE

**Very limited** long distance service is currently available (for medical appointments only) and may be requested by calling the Transportation Coordinator at 508.966.0398 at least a week in advance for locations like Framingham, Worcester, Providence or Boston. Exact address and requested travel times are required. The suggested donation per round trip is \$25. **Checks may be made payable to the Town of Bellingham.**

### Please Note...

*Dial-A-Ride drivers are trained in vehicle operation, customer assistance, CPR, first aid, and sensitivity training to better address the needs of our customers. Drivers are not required to handle packages or equipment. Please bring only what you, or someone traveling with you, can safely carry on and off the vehicle in one trip.*

